

# THE TULLAHOMA SURGERY CENTER

725 Kings Lane • Tullahoma, TN 37388 • (931) 455-1976 • Fax: (931) 455-7122

## PATIENT RIGHTS AND RESPONSIBILITIES

It is the policy of Tullahoma Surgery Center to preserve the rights of all patients, regardless of race, creed, sex, or national origin. The Tullahoma Surgery Center personnel and representatives respect the rights of the patient, recognizes that each patient is an individual with unique health care needs, values, and cultural perspectives

### A. Patient Rights

1. Receive the care necessary to help regain or maintain his or her maximum state of health
2. Expect personnel who care for the patient to be friendly, considerate, respectful and qualified through education and experience and perform the services for which they are responsible with the highest quality of service.
3. Expect full recognition of individuality, including privacy in treatment and care. In addition, all communications and records will be kept confidential.
4. Receive the care necessary to help regain or maintain his or her maximum state of health.
5. Complete information, to the extent known by the physician, regarding diagnosis, treatment and prognosis, as well as alternative treatments or procedures and the possible risks and side effects associated with treatment
6. Be fully informed of the scope of services available at the facility, provisions for after-hours and emergency care and related fees for services rendered.
7. Be a participant in decisions regarding the intensity and scope of the treatment. If the patient is unable to participate in those decisions, the patient's designated representative or other legally designated person shall exercise the patient's rights.
8. Refuse treatment to the extent permitted by law and be informed of the medical consequences of such a refusal. The patient accepts responsibility for his or her actions should he or she refuse treatment or not follow the instructions of the physician or facility.
9. Approve or refuse the release of medical records to any individual outside the facility, except in the case of transfer to another health facility, or as required by law or third-party payment contract.
10. Be informed of any human experimentation or other research/educational projects affecting his or her care or treatment, and can refuse participation in such experimentation or research without compromise to the patient's usual care.
11. Be informed of the training of students and residents, who will be involved in their care
12. Express grievances/complaints and suggestions at any time.